

Regus Management Limited (Regus) / Virgin Atlantic Airways Limited Flying Club Partnership Terms and Conditions

Earning Virgin Atlantic Airways Flying Club miles through Regus:

1. The Regus and Virgin Atlantic Agreement will terminate on 22nd May 2015. All existing Virgin Atlantic derived Regus Businessworld members will be able to continue to use the benefit until 21st May 2016. Any such card will continue to offer all Regus benefits, but will no longer offer the opportunity to earn Virgin Atlantic Flying Club miles on any future Regus purchases.
Prior to 22nd May 2015 all existing mileage awards will be allocated. No miles will be awarded from 22nd May 2015, the date Regus and Virgin Atlantic agreement terminates.
2. You must enrol into the Businessworld programme before your first purchase from Regus to ensure that you will earn Flying Club miles for that purchase.
3. As a Businessworld member you must agree to the Businessworld terms and conditions. These are in addition to the Flying Club Terms and Conditions (which can be found at www.virginatlantic.com/flyingclub along with the below Terms and Conditions.)
4. A Businessworld member will not receive Flying Club miles if they purchase Regus services or products through a third party intermediary.
5. Any Flying Club miles awarded will be made to the Businessworld / Flying Club member, upon that member identifying themselves as a holder of a Businessworld card. The member must also provide their Businessworld membership number with every purchase.
6. Flying Club miles are earned based on spend for Regus Offices, Meeting Rooms, Virtual Office products and on 'paid' Regus Businessworld membership. Flying Club miles earned with Regus contract Offices are for new contracts only. Where a Regus Office contract expires, you will not earn Flying Club miles on a new Office contract unless there is at least a three month period between the expiry of the previous contract and the start of the new contract.
7. Charges which do not qualify for Flying Club miles include any ancillary purchases in addition to the additional costs of food and beverage, IT services, telecoms, parking and third party services and any additional purchases made during the tenure of the contract or meeting room purchase outside of the Regus product and services charged flat product rate agreed.
8. Flying Club miles will be offered a minimum of 1 Flying Club mile per £1 spent on Regus products and services, based on the value of the initial contract or, in the case of Meeting Rooms, the value of the booking against delegate rate only.
9. If you pay using the Virgin Atlantic VISA or American Express Credit Card from MBNA you'll earn an extra 4 miles for every £1 you spend with Regus on the Black Card.
10. Flying Club miles will be automatically allocated to the member's Flying Club membership account within 30 days of purchase of Regus products or services.
11. Where Regus products and services are purchased in a currency other than Pounds Sterling, those purchases shall be converted into Pounds Sterling at our exchange rate for the purpose of calculating Flying Club miles.
12. Meeting Rooms or Offices reserved by corporations, master-billed Offices and Offices booked at the corporate rates are not eligible purchases to earn Flying Club miles.
13. Certain Office and Meeting Room contracts at certain overseas locations are subject to local restrictions and may be ineligible for Flying Club miles awards.
14. Terms and Conditions are subject to change at the discretion of Virgin Atlantic Airways Limited and Regus Management Limited.
15. Flying Club miles may only be earned for full or published rates, please check with the Regus centre at the time of booking.

Virgin Atlantic Airways/Regus Partnership

Partnership Terms and Conditions

Virgin Atlantic Airways and Regus Group Businessworld Gold Member Terms and Conditions

1. The Regus and Virgin Atlantic Agreement will terminate on 22nd May 2015. All existing Virgin Atlantic derived Regus Businessworld members will be able to continue to use the benefit until 21st May 2016. Any such card will continue to offer all Regus benefits, but will no longer offer the opportunity to earn Virgin Atlantic Flying Club miles on any future Regus purchases.
Prior to 22nd May 2015 all existing mileage awards will be allocated. No miles will be awarded from 22nd May 2015, the date Regus and Virgin Atlantic agreement terminates.
2. As a Virgin Atlantic Flying Club member, and Regus Group Businessworld Gold member you will have the right to use all participating Regus Group Business Lounges worldwide during standard business working hours.
3. Use of all services and products is subject to availability and may incur additional costs.
4. Businessworld Gold memberships are valid for 12 months. Memberships will be reviewed at the end of each term unless cancelled by the member or Regus by giving one month's written notice.
5. Following 12 months, should the Virgin Atlantic member; and Regus Group Businessworld Gold member retain that status (Flying Club Gold member, Flying Club Silver member or a holder of the Virgin Atlantic Black VISA or American Express® Credit Card from MBNA/ Bank of America) which entitled them to the Businessworld Gold card benefit, then they will automatically be renewed for a further 12 months, and this will be recurring.
6. Following 12 months, should the Virgin Atlantic Flying Club member; and Regus Group Businessworld Gold member not retain that status (Flying Club Gold member, Flying Club Silver member or a holder of the Virgin Atlantic Black American Express® Credit Card from MBNA/ Bank of America) which entitled them to the Businessworld Gold card benefit, then they will be sent a correspondence by Regus, outlining their new entitlement (if any), and detailing their options for continuing as a member of the Regus Businessworld programme.
7. Flying Club miles will not be awarded for take up of the complimentary Regus Group Businessworld Gold membership, although for all Virgin Atlantic Flying Club derived Businessworld cardholders (who pre-identify themselves as such).
8. For all Virgin Atlantic Airways Flying Club derived Businessworld cardholders (who pre- identify themselves as such), Flying Club miles will be awarded on purchases, for Regus Group products and services, as outlined in the Earning Flying Club miles Terms and Conditions and Earning Table on the Partnership pages on www.virginatlantic.com/flyingclub.
9. Flying Club miles will be awarded for all Businessworld Gold memberships purchased by Flying Club Red members, who are ineligible for the complimentary offering of 12 months' Gold membership.
10. As a Virgin Atlantic Flying Club member, and Regus Group Businessworld Gold member you may bring one guest into the business lounge or café, provided that Regus determines there is adequate space available. A guest is defined as someone who does not need access to phone or internet services. If a guest is in need of these services we will be happy to provide them for an additional fee.
11. Businessworld Gold membership cards are personal and cannot be transferred, assigned or used by others. For security reasons, you may be required to present your Businessworld Gold card along with a valid picture form of identification.
12. The Regus Group Businessworld Gold card issued to you remains the property of the Regus Group at all times and must be surrendered upon request.
12. Regus local standard service agreement Terms and Conditions will automatically apply to your use of any particular service and your use of any accommodation(s). Regus reserves the right to amend these terms and conditions at any time. Terms and Conditions are available upon request. We also reserve the right to alter or terminate the Regus Group Businessworld Gold programme, or any account there under, at any time without notice.
14. Data Protection: Neither Virgin Atlantic Airways nor Regus will share your personal information with other third parties without your prior consent. Both Regus and Virgin Atlantic Airways may contact you from time to time in relation to your membership including details of relevant promotions and offers or other pertinent information.
15. The Businessworld Gold programme is intended for your temporary use of our facilities. In order to best serve you and create a professional workplace for our cardholders, we reserve the right to limit or terminate cardholder usage if we consider it to be non-compliant with any applicable Terms and Conditions.
16. Fee Policy – Where applicable you agree to pay all fees when they are due. In the unlikely event that you do not pay fees when they are due, you may be charged a late fee and interest on the unpaid balance. For more information on our payment policy please feel free to speak to one of the Regus team members. Please find latest contact information at www.regus.com/contactus.
17. If your Regus Group Businessworld Gold card is lost or stolen, a new card will be issued and you may incur a nominal fee for packaging and postage.

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Virgin Atlantic Airways and Regus Terms and Conditions

FREE Day Offices

1. This offer entitles you to two free Day Office in any of the 1,200 Regus business centres globally. The day office voucher includes free internet access, self service beverages and local telephone calls during local standard business hours.
2. Reserve your free day office by calling Regus in advance of your meeting quoting your free Virgin Atlantic offer. Reservations are not available online.
3. Any charges for additional services must be settled on departure.
4. All day office bookings are subject to availability.
5. Standard product Terms and Conditions apply – available on request.
6. Details of products and services are correct at the time of printing and are subject to availability or change without notice. This offer is non-transferable and can not to be used in conjunction with any other offer. The voucher can not be exchanged for cash. Regus reserves the right to amend this offer at any time.